

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Paul J. Lucas, et al.

Confirmation No.: 1899

Application No.: 09/645,014

Group Art Unit: 2124

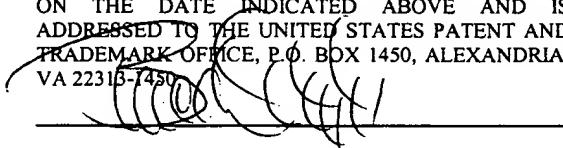
Filing Date: August 23, 2000

Examiner: Chavis, John Q.

For: REMOTE SOFTWARE INSTALLATION AND MAINTENANCE

DATE OF DEPOSIT: MAY 18, 2004

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REGISTRATION NO.: **43,631**

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**COMMUNICATION REGARDING
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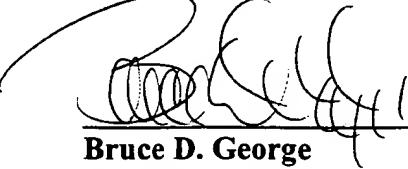
In the Office Action dated **January 29, 2004**, the Examiner indicated that references 6-18, although initialed by the Examiner, were not considered because author's names, title, and publication dates were not provided on Form PTO-1449 for references 6 through 18. Please find enclosed replacement sheets for the respective Form PTO-1449, providing author's names, title, and publication dates for references 6 through 18, as well as additional copies of references 6 thru 18 that were listed on the PTO Form 1449 filed **June 27, 2003**, a copy of which is attached to this communication. A copy of the date-stamped postcard dated **June 27, 2003** is also attached. Accordingly, Applicants believe no fee is due for providing copies of these references and the replacement Form PTO-1449.

DOCKET NO.: MSFT-1969/303316.1

PATENT

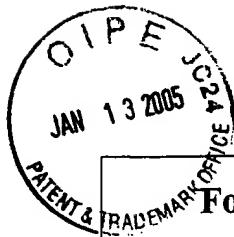
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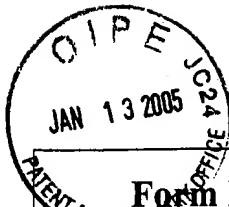

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Form PTO-1449 Modified List of Patent and Publications Cited by Applicant (Use several sheets if necessary) U.S. Department of Commerce Patent and Trademark Office		Docket No. MSFT-1969/303316.1	Application No. 09/645,014
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		Filing Date August 23, 2000	Group 2124
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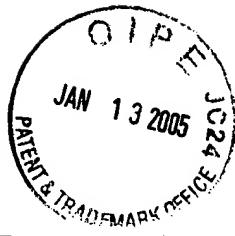


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Form PTO-1449 Modified		Docket No. MSFT-1969/303316.1	Application No. 09/645,014
List of Patent and Publications Cited by Applicant (Use several sheets if necessary)		Applicant Paul J. Lucas, et al.	RECEIVED JUL 02 2003
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EXAMINER <u>Chen, Jacob</u>		DATE CONSIDERED <u>1-23-04</u>	

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* Applicant Note: ALL lined through items have not been considered. Author's Name, Title and publication dates are required to have references considered.



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EXAMINER	<i>Chu, John</i>
	DATE CONSIDERED <i>1-23-04</i>